



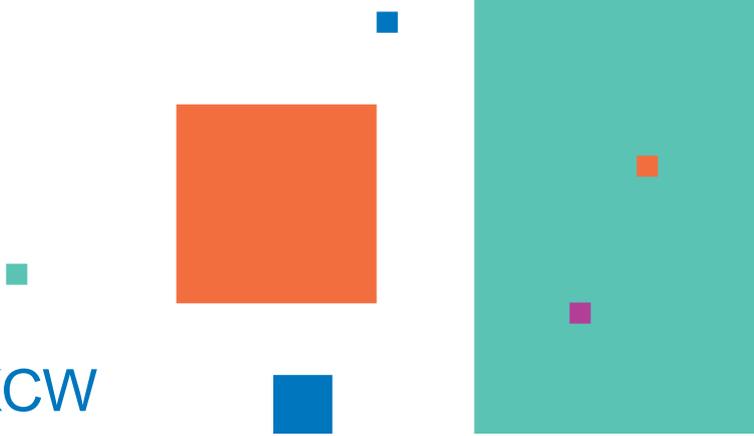
# Annual Report 2025



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# This is Community Pharmacy KCW

## Foreword — Amish Patel, Chairman

Community pharmacies remain one of the most accessible parts of our NHS. In 2024/25 our sector continued to deliver large volumes of clinical interventions, from vaccinations to consultations and urgent supply, often acting as the first port of call for patients when access to other services is stretched.

This year we have seen remarkable dedication from pharmacy teams across Kensington, Chelsea and Westminster. While national pressures, including funding uncertainty and supply and staffing issues continue to challenge us, local community pharmacy teams have innovated to protect patient access and maintain core services. This report celebrates that dedication, recognises where more support is needed, and sets out a practical plan to protect and expand pharmacy roles in our boroughs.

Amish Patel, Chairman

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## 2. Foreword — Hitesh Patel, Chief Officer

Our role at Community Pharmacy KCW is to support pharmacy owners, pharmacists and their teams so that patients in our boroughs receive timely, clinically safe care. Over 2024/25 pharmacies in KCW have stepped up to deliver new national services, from Pharmacy First to expanding vaccination and contraceptive access, while continuing to provide everyday medicines and advice.

This report provides a summary on service activity, highlights local variation, and outlines our priorities to strengthen capacity, improve equity of access, and work with partners to reduce avoidable pressure on other NHS services. I offer my thanks to every pharmacy colleague for their continued commitment.

Hitesh Patel, Chief Officer

## Current Committee

### Chairman

**Amish Patel**, Independent Contractor,  
Stickland Chemist

### Vice- Chair

**Beneeta Shah**, CCA Representative  
Boots UK

### Treasurer

**Anar Tejani**, Independent Contractor  
Portman's Pharmacy

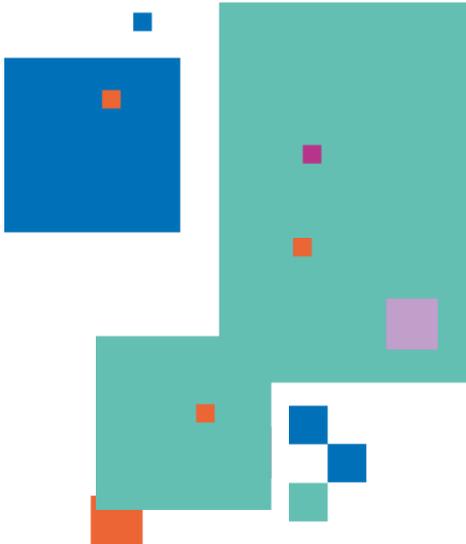
**Yogin Patel**, Independent Contractor  
Baywood Chemist

**Shiraz Mohamed**, Independent Contractor  
Market Chemist

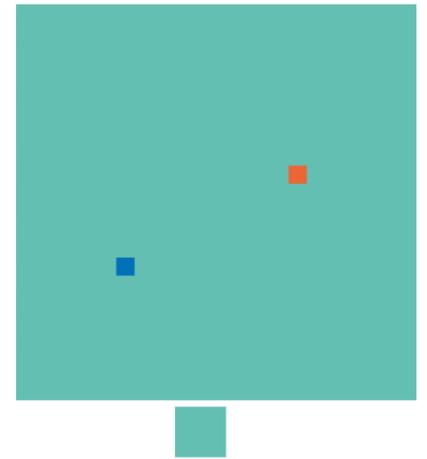
**Sukhi Basra** Independent Contractor  
Clinipharm,

**Ronak Patel**, Independent Contractor  
Apek Pharmacy

**Alexandra Tibak** CCA Representative  
Boots UK



Member Name	Attendance this year 2024-2025
Yogin Patel	7 of 7
Anar Tejani	7 of 7
Sukhvir Basra	7 of 7
Shiraz Mohamed	7 of 7
Beneeta Shah	7 of 7
Amish Patel	7 of 7
Ronak Patel	6 of 7
Alexandra Tibak	3 of 3



# KCW LPC Community Pharmacy Services – Annual Report 2024/25

## Executive Summary

In 2024/25, community pharmacies across **Kensington, Chelsea & Westminster (KCW)** dispensed nearly **2 million prescription items** and delivered around **37,000 clinical services**. Activity was stable across the year, with a strong seasonal uplift in Q3 driven by flu vaccinations. While dispensing remained consistent, uptake of advanced services such as **New Medicine Service (NMS)** and **Ambulatory Blood Pressure Monitoring (ABPM)** lagged behind national averages, highlighting opportunities for growth in 2025/26.

## 1. Contractor Base

**112–113 contractors** active throughout the year.

**No DSPs** (distance-selling pharmacies), meaning all services were delivered face-to-face.

KCW sits mid-range nationally for contractor numbers (37th–38th out of ~54 LPCs).

## 2. Dispensing Activity

**Total items dispensed:** ~1.98 million.

**Quarterly volumes:**

Q1: 491k

Q2: 496k

Q3: 498k

Q4: 499k

**Items per contractor:** ~4,400 per month, showing stability.

## 3. Clinical Services Delivered

**Total services:** ~37,300 across the year.

**Quarterly breakdown:**

Q1: 6,702

Q2: 6,468

Q3: 15,132 (flu vaccination surge)

Q4: 9,046

**Services per contractor:** ranged from 57–136 per month, peaking in Q3.

## 4. Electronic Repeat Dispensing (eRD)

**Annual average:** ~31.8% of items via eRD.

**Trend:** Stable across the year (31–32%), but below the national ambition.

**Opportunity:** Targeted GP–pharmacy collaboration could lift uptake.

## 5. Advanced Service Uptake

NWL Pharmacies- signed up to provide BP checks and no. of BP/ABPM checks achieved (May-July 2025)

	Pharmacies opted in to offer BP/ABPM checks	No. of Blood Pressure checks			No. of ABPM Checks		
		Jul	May	Jun	Jul	May	Jun
Brent	71	1614	1386	1376	127	109	112
Ealing	70	2551	2211	2469	184	169	152
H&F	34	977	781	743	17	14	13
Harrow	56	1096	915	1309	80	86	102
Hillingdon	56	2509	2283	2183	125	140	96
Hounslow	40	1110	942	1079	64	82	58
K&C	33	953	874	953	19	19	17
Westminster	60	1843	1139	1102	78	60	50

NWL Pharmacies -signed up to provide PF and no. of Pharmacy First consultations achieved (May-July 2025)

	Pharmacies opted in to provide PF	No. of Pharmacy First Consultations			No. of Minor Illness Consultations			No. of Urgent Supply Consultations		
		May	Jun	Jul	May	Jun	Jul	May	Jun	Jul
Brent	72	1558	1599	1720	970	1011	1311	900	849	841
Ealing	73	2469	2371	2310	992	922	1040	1640	1442	1523
H&F	35	739	761	801	74	66	89	419	313	442
Harrow	57	1347	1430	1516	1440	1863	1415	897	731	840
Hillingdon	58	1494	1449	1563	496	495	539	983	888	832
Hounslow	43	729	815	763	103	454	311	785	695	733
K&C	33	620	684	733	43	41	47	477	385	447
Westminster	63	1182	1347	1289	90	70	92	810	651	642

### **New Medicine Service (NMS):**

73–74% of contractors claimed at least once each quarter.

National benchmark: 89–91%.

**Gap:** ~15–18 percentage points below average.

### **ABPM (Ambulatory BP Monitoring):**

Q4: 19% of contractors claimed at least once.

National benchmark: 44%.

**Gap:** Less than half the national average.

## **6. Borough-Level Insights**

**Kensington & Chelsea:** Stronger flu vaccination uptake relative to contractor base.

**Westminster:** Higher dispensing volumes per contractor, but lower NMS penetration.

**Cross-borough theme:** Consistency in dispensing, but variable engagement with advanced services.

## **7. Key Takeaways**

### **Strengths:**

Stable dispensing base.

Strong seasonal service delivery (flu).

Consistent contractor numbers.

### **Challenges:**

NMS and ABPM uptake below national benchmarks.

eRD adoption plateaued.

Variation in borough-level service engagement.

## **8. Forward Look (2025/26)**

**Boost NMS:** Targeted contractor engagement and PCN collaboration.

**Expand ABPM:** Training and support to normalise service delivery.

**Grow eRD:** Joint GP–pharmacy initiatives to increase uptake.

**Equity focus:** Ensure consistent service access across all three boroughs.

**Community Pharmacy KCW**

**Financial Statements**

**For the year ended 31 March 2025**

# Community Pharmacy KCW

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Year ended 31 March 2025

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5	Balance Sheet
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10 – 11	Independent Assurance Report

Aequitas Accountants Ltd

Chartered Accountants

Elthorne Gate 64 High Street Pinner Middlesex

HA5 5QA

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## **Principal Activities**

Community Pharmacy KCW is a Community Pharmacy body representing local NHS organisations.

Our goal is: To ensure that the interests of all pharmacy contractors in the area are represented equally and fairly and to provide the best level of support to them through timely and appropriate information; act on any opportunities that arise in the area which would be of benefit to them and bring in appropriate remuneration to them.

## **The Committee**

Community Pharmacy KCW is an association whose functions and procedures are set out in our Constitution.

During the year ended 31 March 2025, Community Pharmacy KCW had 8 members on its main committee as follows:

2 members from the Company Chemist Association members. 6  
members from Independent Pharmacy Contractors  
From the above, the eight members elect a Chair and a Vice-Chair

Full details of these members can be found on Community Pharmacy KCW website:

<https://kensington-chelsea-westminster.communitypharmacy.org.uk/>

All members have continued to adhere to corporate governance principles adopted by the Committee and the code of conduct.

## **Overview**

Please see our Annual Report which is available on our website

## Community Pharmacy

### Report of the Committee

#### Year ended 31 March

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#### Overview - Continued

This report was approved by the Community Pharmacy KCW on 15<sup>th</sup> September 2025 and signed on its behalf by:

Mr AV Patel

Chair of the Committee





## Community Pharmacy

### Statement of Committee Members'

#### Year ended 31 March

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The committee members are responsible for preparing the Report of the Committee Members and the financial statements in accordance with applicable law and regulations.

The committee members are required to prepare financial statements for each financial year. The committee members have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. The committee members must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the committee for that period.

In preparing these financial statements, the committee members are required to:

- a) select suitable accounting policies and then apply them consistently;
- b) make judgments and accounting estimates that are reasonable and prudent;
- c) prepare the financial statements on the going concern basis, unless it is inappropriate to presume that the committee will continue in operation.

The committee members are responsible for keeping adequate accounting records that are sufficient to show and explain the committee's transactions and disclose with reasonable accuracy at any time the financial position of the committee. They are also responsible for safeguarding the assets of the committee and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The committee members are responsible for the maintenance and integrity of the financial information included on the committee website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The committee members confirm that so far as they are aware, there is no relevant audit information of which the committee's auditors are unaware. They have taken all the steps that they ought to have taken as committee members in order to make themselves aware of any relevant audit information and to establish that the committee's auditors are aware of that information.



	Notes	2025	2024		
		£	£	£	£
<b>Income</b>					
Statutory levies		120,000		120,000	
Other income		9,360		200	
Bank interest receivable		<u>3,691</u>	<u>133,051</u>	<u>2,712</u>	<u>122,912</u>
<b>Expenditure</b>					
<b>Administration</b>					
PSNC levy		26,082		20,631	
Pharmacy London		5,900		4,146	
Wages	2	51,912		51,408	
Employer national insurance contributions		909		839	
Employer pension contributions		1,321		1,321	
Conference, seminar and meeting expenses		3,599		4,362	
Telephone		2,008		360	
Clerical / Administration support cost		1,593		1,414	
Displacement cost		6,395		4,214	
Subscription		500		500	
Training costs		4,585		-	
Accountancy fees		4,890		3,660	
Depreciation		138		183	
Bank charges		<u>60</u>		<u>60</u>	
<b>Total Costs</b>			<u>109,892</u>		<u>93,098</u>
Surplus / (Shortfall) income over expenditure before tax		23,159			29,814
Corporation tax			701		515
Surplus / (Shortfall) income over expenditure after tax		<u>22,458</u>			<u>29,299</u>

## Community Pharmacy

### Balance

as at 31 March

Notes		2025		2024
£		£	£	£
<b>Fixed Assets</b>	<b>3</b>	413		551
<b>Current assets</b>				
Trade debtors	10,000		10,000	
Cash at bank and in hand	224,727		202,601	
234,727			212,601	
<b>Current Liabilities</b>				
Creditors: Amounts falling due within one year	4 7,341		7,811	
<b>Net current assets</b>		227,386		204,790
<b>Total assets less current liabilities</b>		227,799		205,341
<b>Net assets</b>		227,799		205,341
<b>Represented by:</b>				
<b>General fund</b>				
Balance at 1 April 2024		205,341		176,042
Surplus/(Deficit) for the year		22,458		29,299
<b>Balance at 31 March 2025</b>		<b>227,799</b>		<b>205,341</b>

These financial statements were approved by the Community Pharmacy KCW on 15<sup>th</sup> September 2025 and signed on its behalf by:

Mr AV Patel

Chair of the Committee

Mr Ronak Patel

LPC Treasurer

*The notes on pages 6 to 9 form part of these financial statements*



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## **1 Accounting Policies**

With the exception of some disclosures, the financial statements have been prepared in compliance with FRS 102 Section 1A and under the historical cost convention. The financial statements are prepared in sterling, which is the functional currency and monetary amounts in these accounts are rounded to the nearest £. The financial statements present information about the committee as a single entity. The following principal accounting policies have been applied:

### **Income and Expenditure**

Both income and expenditure are accounted for on the accruals basis. The primary source of income shown in the financial statements consists of levies from NHSBA Contractors in respect of that period.

### **Judgements and Key Sources of Estimation Uncertainty**

The preparation of the financial statements requires management to make judgements, estimates and assumptions that effect the amount reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

### **Depreciation**

Depreciation is calculated on a reducing balance basis on furniture and fittings at the following rate: Furniture and Fittings - 25%

### **Taxation**

Any surplus arising from the activities of the Community Pharmacy KCW on its non-mutual activities is subject to corporation at 19%.

### **Operating Leases**

Rentals in respect of operating leases are charged to the income and expenditure account as incurred.

### **Financial Instruments**

The committee only enters into basic financial instrument transactions that result in the recognition of financial assets and liabilities like other debtors and creditors. Financial assets and liabilities are recognised when the company becomes a party to the contractual provisions of the instruments.

### **Debtors and creditors**

Basic financial assets and liabilities, including trade debtors, other debtors and other creditors, are initially recognised at transaction price, unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Such assets and liabilities are subsequently carried at amortised cost using the effective interest method, less any impairment.

### **Going Concern**

The committee members consider that there are no material uncertainties about the committee's ability to continue as a going concern. In forming their opinion, the committee members have considered a period of one year from the date of signing the financial statements.

## Community Pharmacy

### Notes to the Financial

#### Year ended 31 March

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## 2 Employees

The salary of the Chief Executive for 2025 was £51,912 (2024: £51,408).

The average monthly number of persons employed during the year was 1 (2024: 1).

## 3 Tangible Assets

<b>Cost</b>	<b>Office Equipment £</b>
At 1 April 2024	3,171
Additions	-
Disposals	-
At 31 March 2025	<u>3,171</u>
<b>Depreciation</b>	
At 1 April 2024	2,620
Provided for year	138
-	
At 31 March 2025	<u>2,758</u>
<b>Net Book Value</b>	
At 31 March 2025	<u>413</u>
At 31 March 2024	<u>551</u>



#### 4 Creditors: amounts falling due within one year

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Taxation and social security	3,844	2,274
Pension fund	257	257
Accrued expenses	3,240	5,280
	<hr/>	<hr/>
	7,341	7,811
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## Community Pharmacy

### Independent Assurance Report to the Committee Members of Community Pharmacy KCW

Year ended 31 March 2025

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We have reviewed the financial statements of Community Pharmacy KCW for the year ended 31 March 2025, which comprise the Income Statement, Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

#### **Committee member's responsibility for the financial statement**

As explained more fully in the Committee member's Responsibilities Statement set out page 3, the Committee members are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view

#### **Accountants' responsibility**

Our responsibility is to express a conclusion based on our review of the financial statements. We conducted our review in accordance with International Standard on Review Engagements (ISRE) 2400 (Revised), 'Engagements to review historical financial statements' and ICAEW Technical Release TECH 09/13AAF (Revised) 'Assurance review engagements on historical financial statements'. ISRE 2400 (Revised) also requires us to conclude whether anything has come to our attention that causes us to believe that the financial statements, taken as a whole, are not prepared, in all material respects, in accordance with the [applicable financial reporting framework]. ISRE 2400 (Revised) also requires us to comply with the ICAEW Code of Ethics.

#### **Scope of the assurance review**

A review of financial statements in accordance with ISRE 2400 (Revised) is a limited assurance engagement. We have performed procedures, primarily consisting of making enquiries of management and others within the entity, as appropriate, applying analytical procedures and evaluating the evidence obtained. The procedures performed in a review are substantially less than those performed in an audit conducted in accordance with International Standards on Auditing (UK and Ireland). Accordingly, we do not express an audit opinion on these financial statements.





## **Independent Assurance Report to the Committee Members of Community Pharmacy KCW**

**Year ended 31 March 2025**

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### **Conclusion**

Based on our review, nothing has come to our attention that causes us to believe that the financial statements have not been prepared:

- so as to give a true and fair view of the state of the Committee's affairs as at 31 March 2025 and of its loss for the year then ended;
- in accordance with United Kingdom Generally Accepted Accounting Practice

### **Use of our report**

This report is made solely to the Committee members in accordance with the terms of our engagement letter dated 5 September 2023. Our review has been undertaken so that we may state to the Committee members those matters that we have agreed within our engagement letter and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Committee for our work, for this report or the conclusions we have formed.

Pankaj Patel FCA

For and on behalf of Aequitas Accountants

Chartered  
Accountants Elthorne  
Gate  
64 High  
Street Pinner  
Middlesex  
HA5 5QA

Date: 15<sup>th</sup> September 2025

